

OCTUM GmbH  
Support Department  
Rentalstraße 16  
74360 Ilsfeld  
GERMANY

## RMA return form

Please print out the return form and enclose it with the goods.

### Your Information:

|         |              |               |
|---------|--------------|---------------|
| company | first name   | last name     |
| address | ZIP code     | city          |
| country | phone number | email address |

In the event of a return due to a warranty repair, the item must be returned in its original packaging, including accessories. If the manufacturer's original packaging is not available, the item will be returned in transport packaging at the customer's expense.

|                    |               |
|--------------------|---------------|
| device designation | serial number |
|--------------------|---------------|

accessories

|                                |                 |                      |
|--------------------------------|-----------------|----------------------|
| machinery supplier/manufacture | maschine number | OCTUM project number |
|--------------------------------|-----------------|----------------------|

Reason for return and description of fault

warranty repair (if no warranty defect can be found, we will provide a non-binding cost estimate)

inspection (we charge a flat fee of €350.00 plus VAT for trouble-shooting, test runs and error reports.)

Date, city: \_\_\_\_\_

signature, stamp \_\_\_\_\_

.....  
To be completed by OCTUM

date of receipt

transaction number

note condition